

## CLARIFICATION TEXT FOR WEBSITE VISITORS IN ACCORDANCE WITH THE LAW ON PERSONAL DATA PROTECTION ("PDP") TEXT

As **TUSAŞ MOTOR SANAYİİ ANONİM ŞİRKETİ**(hereinafter referred to as “TEI” or “**Company**”); in accordance with Law on Personal Data Protection (“PDP”), We prioritize the security of your personal data, which we process as the data controller defined in the Law on the Protection of Personal Data numbered 6698 on the website [www.tei.com.tr](http://www.tei.com.tr) and therefore we aim to elucidate you through the information we will give in this Clarification Text.

### 1. PURPOSE OF PROCESSING YOUR PERSONAL DATA

Your personal data is processed within the framework of the following purposes and legal reasons in accordance with the Personal Data Protection Law No.6698 (hereinafter referred to as “**Law**”) and other secondary regulations under the Law and in accordance with the decisions of the Authority:

Membership Transactions: Your personal data is processed in order to complete and manage your membership. Sending messages regarding your use of the website [www.tei.com.tr](http://www.tei.com.tr) is also within the scope of this purpose. During the membership process, It is solely your responsibility to ensure that the third parties are aware that personal data of third parties, if any, is shared with [www.tei.com.tr](http://www.tei.com.tr) by you and that they accept the way TEI uses the data.

Member Account Transactions: By becoming a member of [www.tei.com.tr](http://www.tei.com.tr), you can manage all transactions related to membership. If you create a member account, the personal data you share will be processed in order to help you make the most of your member account.

Contact: We may contact you for various purposes using the personal data you provide to [www.tei.com.tr](http://www.tei.com.tr). We may, for example, send reminder and warning messages and reply to the messages you have communicated to us.

Legal Obligations: Your personal data can be processed and transferred if required by any legislative provision that the website [www.tei.com.tr](http://www.tei.com.tr) is subject to and stored for the period stipulated in the relevant legislation or required for the purpose.

Resolution of Disputes: TEI may process your personal data and share it with the relevant legal authorities in order to prove that it performs legal procedures and fulfills its legal obligations in the future disputes that may arise and to ensure the resolution of the disputes.

Improving Services and Customer Satisfaction: Your personal data is processed to conduct analytical activities to improve your experience on [www.tei.com.tr](http://www.tei.com.tr) and to take actions to increase customer satisfaction and service quality by evaluating your requests, complaints and suggestions.

### 2. LEGAL REASONS FOR THE PROCESSING OF YOUR PERSONAL DATA

Your personal data are processed on TEI in the presence of at least one of the legal reasons specified in the Law. The legal reasons on which the personal data processing purposes stated above are based are as follows:

- Membership transactions and related transactions are carried out on the basis of the legal reason for the establishment or execution of a contract specified in Article 5/2 (c) of the Law.
- The data processing activities we carry out in order to fulfill our legal obligations are based on the legal reason explicitly stated in Article 5/2 (ç) of the Law.
- Cases where personal data are processed for the resolution of disputes are based on the legal reason for the establishment, use or protection of a right specified in Article 5/2 (e) of the Law.
- Activities based on the purpose of improving services and customer satisfaction and communication are carried out on the basis of the legal reason of legitimate interest set out in the Law 5/2(f).

### **3. TRANSFER OF PERSONAL DATA**

Your personal data may be shared with the relevant institutions and organizations in order to complete the transactions you have carried out on [www.tei.com.tr](http://www.tei.com.tr) and to evaluate and manage them in other ways by TEI. In addition, your personal data may be shared with TEI's business partners, suppliers from whom it procures outsourced services and relevant public institutions and organizations upon request within the scope of fulfilling legal obligations within the framework of the conditions specified in Articles 8 and 9 of the Law.

### **4. METHODS OF COLLECTING PERSONAL DATA**

Within the scope of the services provided to you and for the purposes of data processing mentioned above, [www.tei.com.tr](http://www.tei.com.tr) can collect your personal data in electronic environment via call center and e-mail channels and through gaps with all kinds of data entry possibility, comment boxes, answer sections, membership registration forms and other forms and related analysis tools [www.tei.com.tr](http://www.tei.com.tr). In addition, Your personal data are also obtained through the cookies used in [www.tei.com.tr](http://www.tei.com.tr).

### **5. YOUR RIGHTS**

As personal data subjects, if you submit your requests regarding your rights to the Company, the Company will conclude it free of charge as soon as possible and within thirty (30) days at the latest, depending on the nature of the request. However, if the transaction requires an additional cost, the Company will charge the fee in the tariff determined by the Personal Data Protection Board. In this context, you have the right;

- To learn as to whether personal data has been processed or not,
- to request information if his personal data are processed,
- To learn the purpose of processing personal data and whether they are used in line with their purpose,
- To know the third parties to whom personal data are transferred in the country or abroad,
- To request correction of the personal data processed incompletely or inaccurately and to request the provision of the information on the transaction performed under this scope to the third parties to whom the personal data are transferred,

- To request deletion or destruction of personal data in case the reasons necessitating their processing cease to exist, despite personal data has been processed in accordance with Law and relevant other law provisions, and to request notification of the operations made within this context to third parties to whom your personal data has been transferred,
- to object to consequences to her/his detriment, arising from the analysis of the processed data exclusively via automatic systems,
- To request compensation for the damages in case of incurring damages due to unlawful processing of personal data.

In matters related to the processing of your personal data, you must submit your application to the Company by filling out the application form on the Company's website, in writing or by using your registered electronic mail (REM) address, secure electronic signature, mobile signature or your e-mail address that you have previously notified to us and is included in our records. According to the nature of your request and your application method, the Company may ask for additional verification (such as sending a message to or calling your registered phone) in order to determine whether the application belongs to you and thus to protect your rights. For example, if you make an application through your e-mail address registered with the Company, we may contact you using another communication method registered in the Company and ask for confirmation of whether the application belongs to you.

## **CONTACT INFORMATION**

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Contact Link: [www.tei.com.tr](http://www.tei.com.tr)

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